



Dogs Rule Resort Policy

Dogs Rule Resort built this business and foundation on improving the environment for dogs to stay, play and have fun. When creating policies for our customers, we first and foremost consider the safety, health and happiness of all dogs, second, the wishes of our human customers and third, the welfare of our well respected and highly regarded reputation. Dogs Rule Resort has an incredible safety record. Our policies are a key reason customers are so loyal and comfortable leaving their dogs with us.

Requirements

1. Dogs must be at least 4 months old
2. Spayed or Neutered (6 months or older). Dogs in heat cannot be accepted
3. Proof of current vaccinations needed for Rabies, Distemper (Parvo) and Bordetella (Canine Cough). **Note:** It takes 5 days for an injectable Bordetella vaccine to provide protection, and 3 days for an intranasal Bordetella vaccine to provide protection.
4. Must be in good health
5. Flea/Tick free
6. Must wear a quick release collar with their name and phone number on an ID tag
7. First time clients must submit new client forms and service agreement (located under reservations)
8. We must be notified if your dog was fed within the hour before coming to Dogs Rule Resort. It is best to eat at least an hour prior to coming to the Resort to prevent Bloat which can be caused by playing too quickly after eating. If they have eaten within the hour, we will let them rest in a suite until they are safe to play.
9. For our daycare dogs, we will be happy to feed them lunch or a snack provided by you.
10. For our overnight dogs, please bring their own food as its best to keep them on the same diet they are accustomed to. We request that you bring their food in portioned amounts of each meal in small baggies.
11. For an additional charge we will provide Nature's Variety dog food for all boarders at a cost of \$3.00 per day per dog.
12. Medications: We administer all medications and/or vitamins that you provide us in a pill, powder or liquid form at no additional fee. All medications must be in their original container.
13. Making reservations for Daycare, Boarding or Grooming, you can contact us during business hours by phone or use our online reservations on our website. You can email us anytime at info@dogsrulesort/keller.com. All reservations and receipt of proof of vaccinations will be confirmed by an employee of Dogs Rule Resort.



14. Drop off and pick up times for overnight nights: Dogs can be dropped off any time during business hours. Dogs picked up after twelve noon on day of departure will be charged for a half day fee. We suggest dropping off before 5pm so dogs can play, eat and then play again prior to turning in for the night
15. Days and times for Daycare: There is a half day and full day of daycare available. Half day daycare hours are from 7am until 1pm or from 1pm until close
16. Holidays: Our lobby will be closed for daycare, check-in and check-outs during the following holidays. Thanksgiving, Christmas Day, New Years Day, Easter, Memorial Day, July 4th and Labor Day. Our boarding facility will be fully staffed for our overnight guests.

Dogs Rule Resort Evaluation & Interview Process to play with other dogs

Dogs Rule Resort requires all staff to be fully trained in several areas including dog behavior training, play yard monitoring techniques and evaluating dogs based upon capabilities to adapt and enjoy our open-play environments.

1. Dogs Rule welcomes dogs who are friendly to all dogs, people and generally love to play. Our evaluation and interview process for all dogs includes being introduced to a small group to see how well they socialize with others. If all goes well, pups get to play in daycare. They must pass this before entering a play group environment.
2. Dogs will play with others that have similar temperament and activity levels in our large indoor and outdoor play areas. Your dogs can even go for a swim in our pup pools.